

COVID-19 Response

With the current dilemma and everchanging landscape that we are currently experiencing, I would like to take a moment to share how we at **Peifer Security Solutions** will be adjusting our operations during this pandemic. The safety and security of our employees and customers is of the utmost importance to us. We will be implementing several safety processes to help protect everyone.

We understand that the security needs of our community do not take a break amid this crisis so our proactive approach to safeguard everyone's health while we remain open for business are to ensure that Peifer employees have NOT travelled to locations that are designated as Level 2 or Level 3 by the CDC; are **NOT** currently exhibiting symptoms of COVID-19 (e.g. fever, cough, difficulty breathing) and have NOT (to the best of our knowledge) been exposed to anyone who tested positive for COVID-19. We will be closely monitoring the recommendations of the CDC and WHO and will continue to provide the best service available within those guidelines and parameters.

All of our mobile technicians going to customer sites will be taking extra precautions regarding their personal health including, but not limited to; temperature readings each workday, frequent hand washing, regularly cleaning and disinfecting of their vans and equipment, as well as taking extra steps regarding the transfer of any hardware and/or keys that change hands. In addition to these precautions, off-site and in-house personnel will be mindful of the personal space guidelines as outlined.

Peifer will make every effort to maintain regular business operations. However, with schools and other forms of childcare closing for varying amounts of time, the scheduling of work orders may need to be extended due to staff shortages. We ask for your patience and flexibility with non-emergency work orders.

We will come together during this crisis and support our community in any way we can, if you have any additional concerns or questions please do not hesitate to ask us.

Wishing everyone well and stay SAFE,

A handwritten signature in black ink that reads "Glen Peifer". The signature is written in a cursive, flowing style.

Glen Peifer

Owner